



**MADHA**  
Expertise | Empathy | Excellence  
**ENGINEERING COLLEGE**

**CRITERIA – 2: TEACHING-LEARNING AND EVALUATION**

**2.5: Evaluation Process and Reforms**

2.5.1: Mechanism of internal/ external assessment is transparent and the grievance redressal system is time- bound and efficient

**GRIEVANCE REDRESSAL**

**[View Document](#)**